

## Corporate Plan Quarterly PI Report Homes

Quarterly report for 2016-2017  
 Arranged by Aims  
 Filtered by Aim: Priorities Homes  
 For MDDC - Services

### Key to Performance Status:

Performance Indicators:	No Data	Well below target	Below target	On target	Above target	Well above target
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\* indicates that an entity is linked to the Aim by its parent Service

Corporate Plan Quarterly PI Report Homes											
Priorities: Homes											
Aims: Build more council houses											
Performance Indicators											
Title	Prev Year (Period)	Prev Year End	Annual Target	Q1 Act	Q2 Act	Q3 Act	Q4 Act	Head of Service / Manager	Officer Notes		
<u>Build Council Houses</u>		14	30	0	0			Nick Sanderson	(Quarter 2) 4 Houses to be built in Birchen Lane by the end of February 2017, and the remainder of 30 to be built by the end of August 2017. (NS)		
Aims: Facilitate the housing growth that Mid Devon needs, including affordable housing											
Performance Indicators											
Title	Prev Year (Period)	Prev Year End	Annual Target	Q1 Act	Q2 Act	Q3 Act	Q4 Act	Head of Service / Manager	Officer Notes		
<u>Deliver 15 homes per year by bringing Empty Houses into use</u>	4 (2/4)	8	15	2	5			Simon Newcombe, Tanya Wenham			
<u>Number of affordable homes delivered (gross)</u>	14 (2/4)	27	80	16	3			Angela Haigh	(Quarter 1 - 2) Quarter two saw the addition of three new shared ownership properties. (NS)		
Aims: Other											
Performance Indicators											
Title	Prev Year (Period)	Prev Year End	Annual Target	Q1 Act	Q2 Act	Q3 Act	Q4 Act	Head of Service / Manager	Officer Notes		
<u>Local Plan Review</u>	n/a	n/a		n/a	n/a	n/a		Jenny Clifford			
<u>Number of Successful Homelessness Prevention</u>	154 (2/4)	295	No Target - for information only	70	136			Angela Haigh			
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Priorities: Homes									
Aims: Other									
Performance Indicators									
Title	Prev Year (Period)	Prev Year End	Annual Target	Q1 Act	Q2 Act	Q3 Act	Q4 Act	Head of Service / Manager	Officer Notes
<b>Cases</b>									
<b><u>% Decent Council Homes</u></b>	99.35% (7/12)	100.00%	100.0%	100.0%	100.0%			Angela Haigh, Nick Sanderson	(September) On Target (SB)
<b><u>% Properties With a Valid Gas Safety Certificate</u></b>	99.95% (7/12)	99.86%	100.0%	99.9%	100.0%			Angela Haigh	(September) A single expired property. This is at Legal Stage. MDDC will seek a court injunction to enable access. This is the final month of the Rober Heath Heating contract. Subsequent data will relate to Servicing & Maintenance carried out by Liberty Gas Group Ltd. (WD)
<b><u>Rent Collected as a Proportion of Rent Owed</u></b>	99.20% (7/12)	99.74%	100.0%	97.3%	99.6%			Angela Haigh	(September) Performance remains just outside target and so I am not unduly concerned about performance against this indicator. (CF)
<b><u>Rent Arrears as a Proportion of Annual Rent Debit</u></b>	1.09% (7/12)	0.66%	1.0%	1.0%	1.0%			Angela Haigh	(September) Although outside target, performance remains in the top

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Title	Prev Year (Period)	Prev Year End	Annual Target	Q1 Act	Q2 Act	Q3 Act	Q4 Act	Head of Service / Manager	Officer Notes
									quartile, which is good. The numbers of tenants in receipt of Universal Credit is increasing and this is likely to have an impact on our ability to collect rent going forward. (CF)
<u>Dwelling rent lost due to voids</u>	0.66% (7/12)	0.75%	no target - for information only	0.7%	0.6%			Angela Haigh	
<u>Average Days to Re-Let Local Authority Housing</u>	15.5days (7/12)	16.3days	16.0days	17.2days	15.6days			Claire Fry, Nick Sanderson	(September) On Target (MB)